

Code of Conduct for Personal Support Workers of QLA

- The Personal Support Worker will arrive at the agreed time for rostered shifts
- The Personal Support Worker will treat the Management Committee, Office Staff and Consumers of the organisation with respect
- The Personal Support Worker will treat the Consumer with dignity
- The Personal Support Worker will abide by the rules of privacy and confidentiality as per signed agreement on inception of employment
- The Personal Support Worker will respect the Consumer's personal, religious and cultural beliefs and not engage in any form of discrimination
- The Personal Support Worker will make every effort to carry out their rostered shifts and shall give as much notice as is possible if they are unable to do so
- The Personal Support Worker will not engage in the use of or be affected by illicit drugs or alcohol whilst attending a Consumer of QLA
- The Personal Support Worker will not report for work with QLA under the influence of any substance including alcohol
- The Personal Support Worker will present for work in a clean and tidy manner
- The Personal Support Worker will not put themselves or a Consumer of QLA at risk of injury
- The Personal Support Worker will not engage in any improper or inappropriate conduct including improper or inappropriate conduct of a sexual nature